Critical Information Summary
International Data SIM Card

Information About The Service

Description of the Service	The ekit International Data SIM Card is a pre-paid data plan in which you simply pay for the amount of data you want to use. You need to purchase and activate your International Data SIM Card.
Is the Data Service bundled with any other Telcommunications Service or Goods?	No, you bring your own mobile, tablet, hotspot or laptop.
What's Included	With the International Data SIM Card you simply purchase the amount of data you want to use:

- 250MB
- 500MB
- 1GB
- 2GB

Credit expiry is 30 days from first use.

Coverage: All Australia-wide & more countries
T&Cs & Fair Go policy applies.

For more details go to:
www.ekit.com/ekit/MobileInfo/Service/ekdata_lime

Minimum Term	No minimum term. Credit expiry is 30 days from first use.

This is a pre-paid service. You may stop using the service at any time. However, any data amount on the SIM card at the time you stop using the service will not be refunded

Information About Pricing

Total Minimum monthly Plan Cost	There is no recurring monthly charge. With the ekit International Data SIM Card you only pay for the data that you want to use.
Total Maximum monthly Plan Cost	There is no maximum monthly plan cost. With the ekit International Data SIM Card you only pay for what you use.

ekit
Powered by JT

Cost of 2 Minute Standard National Call	N/A
Cost of Standard National SMS	N/A
Cost of 1MB of Data in Australia	from US$0.06/MB

Other Information

Using Your Service Overseas	ekit International Data service operates in 120+ countries so that you can stay in touch will family & friends while overseas. You can check the rates for each country by visiting: www.ekit.com/ekit/MobileInfo/Service/ekdata_lime
Spend Management Tools	To check your balance or to view you bills or usage, login to www.rechargeminutes.com
Help and Support	If you require assistance, email your question to help@rechargeminutes.com, or dial 154 from your ekit service, or call 1800-795-252 from any other phone in Australia (standard call charges apply). The Telecommunications Industry Ombudsman is contactable at www.tio.com.au/about-us/contact-us, by telephone on 1800-062-058, by facsimile on 1800-630-614, by post at PO Box 276, Collins Street West, VIC, or in person at Level 3, 595 Collins Street, Melbourne.

For full terms & conditions, please visit www.ekit.com/terms

To make a complaint and access ekit's internal dispute resolution process, you can contact ekit by:

Telephone: 1-800-094-747
Email: shout@ekit.com
Address: ekit.com Inc
            c/o ekit.com Pty Ltd
            Level 3, 100 Dorcas Street
            South Melbourne VIC 3205.

Hours of Operation: 24 hours a day, 7 days a week.

You can also contact ekit using the details provided at: www.ekit.com/ekit/CustomerService

ekit
Powered by JT