

DATA ROAMING SIM CARD

QUICK START GUIDE



Your SIM card is pre-activated and ready to use

1. SET UP YOUR DEVICE

- 1) Ensure your device is unlocked and works with the frequency of the countries you are traveling to.
- 2) Choose the correct SIM size required for your device and push it out from the plastic card
- 3) Turn off your device and insert the SIM in the SIM slot or tray
- 4) Turn your device on. Once connected to a network, set up data using instructions provided in this user guide (Refer 'Setting up data and internet')
- 5) You are good to go!

2. ACCESS & MANAGE YOUR ACCOUNT

Use the **JT TravelApp** (jttravelapp.com) or visit rechargeminutes.com to manage your account:

Log in using your +44 Global number (printed on SIM) and PIN (4 digit number also printed on SIM)

- Add or recharge your Data Plan
- Review your balance, usage and receipts
- Check latest information on coverage and rates

24/7 Customer Service

If you require assistance, please contact us in one of the following ways:

1. Send an email to help@rechargeminutes.com
2. Call our 24/7 Customer Service using the access number from the country you are calling from

USA	1888-310-4168	France	0805-113-721*
Canada	1-888-513-8804	Germany	0800-000-6484
Australia	1-800-094-747	UK	0800-028-2402

* Press 0# to speak to Customer service

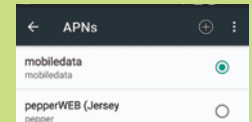
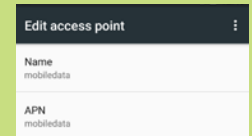
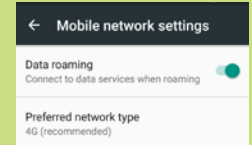
For a complete list of numbers refer to ekit.com/ekit/CustomerService

EKT1775 OCT16 - Correct at October 2016.
Refer to www.ekit.com/terms for full Terms and Conditions

3. SET UP DATA AND INTERNET

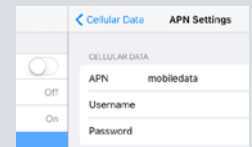
Android devices

1. Select **Settings > Wireless & Networks > More > Mobile (or Cellular) networks**
2. Switch on **Data roaming**
3. Select **Access Point Names (APN)**
4. Add a new APN by pressing **+** or menu key
5. Enter **'mobiledata'** as Name for APN. Select **Save** from the menu options
6. Select the new APN titled **'mobiledata'**
7. Go to **Settings > Data usage**. Ensure **Mobile (or Cellular) data** is switched on



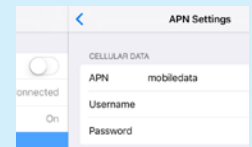
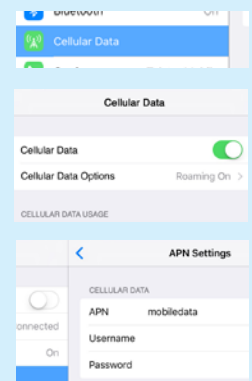
iPhone

1. Select **Settings > Cellular Data (or Mobile Data)**
2. Ensure **Cellular Data (Mobile Data)** is **On** and **Data Roaming** is **ON**
3. Select **APN Settings**, and in the APN field enter **'mobiledata'**. Leave all other fields blank.
4. Press the menu button
5. Launch the internet browser



iPad

1. Select **Settings > Cellular Data (or Mobile Data) > Cellular Data Options (or Mobile Data Options)**
2. Ensure **Cellular Data (Mobile Data)** is **On** and **Data Roaming** is **ON**
3. Select **APN Settings**, and in the APN field enter **'mobiledata'**. Leave all other fields blank.
4. Press the menu button
5. Launch the internet browser



Hotspot or Mobile Wi-Fi devices

Refer to your device's manual to do the following:

1. Access your device's settings
2. Change APN to 'mobiledata'
3. Ensure data roaming is switched on

