

INTERNATIONAL SIM CARD



Truly global coverage
Works in over 220 countries



Total cost control
Data from \$17 per GB with a data plan
No daily service fees, only pay for what you use



Convenient and reliable
Set up before you depart, use as soon as you land



JT
JERSEY TELECOM

Rates

Region*	Data (per MB)	TALK & TEXT
Europe, Caribbean, Asia and North America	USD\$0.15	USD\$0.35
Middle East, Latin America, Africa	from USD\$0.45	from USD\$0.75

Data rates are per MB. Calling rates are per minute. Texts rates are per text sent. It is 15c to receive a text and 15c per minute to receive a call in all countries.

* Covers majority of the countries in the region. Once your SIM is activated, sign into rechargeminutes.com to see rates for all countries and to see how your family and friends can call you for FREE.

Data Plans

ZONE A Includes UK, USA, Canada, Europe, Asia, most of The Caribbean and South America		ZONE B Extends zone A to include India, most of The Middle East and Africa	
1GB (Validity: 30 days)	USD\$25	500MB (Validity: 14 days)	USD\$45
2GB (Validity: 30 days)	USD\$45	1GB (Validity: 30 days)	USD\$85
5GB (Validity: 30 days)	USD\$85	2GB (Validity: 30 days)	USD\$145

To get a data plan or check up-to-date coverage, visit www.rechargeminutes.com or download the free JT Travel App and log into your account.



- Your SIM card needs to be activated before you can use it
- You may be required to purchase CREDIT to activate
- You will receive your +44 Global phone number once you have completed the activation process

1. ACTIVATE YOUR SIM CARD

- 1) Visit rechargeminutes.com or download and open the **JT TravelApp** (available from the App store or Google Play)
- 2) Enter the SERIAL CODE printed on your SIM card



2. SETUP YOUR DEVICE

- 1) Ensure your device is unlocked and works with any of these frequencies: 3G (850 MHz, 1900 MHz) 4G (700MHz, 850MHz, 1900MHz, 1700/2100MHz, 2300 MHz).
- 2) Choose the correct SIM size required for your device and push it out from the plastic card.
- 3) Turn off your device and insert the SIM in the SIM slot or tray.
- 4) Turn your device on. Once connected to a network, enable data roaming. **You are good to go!**

Refer to ekit.com/ekit/UserGuide for more information.

3. ACCESS & MANAGE YOUR ACCOUNT

Use the **JT TravelApp** (jttravelapp.com) or visit rechargeminutes.com to manage your account:

Log in using your +44 Global phone number and PIN chosen during activation

- Add or recharge credit
- Enhance your service by purchasing an add-on like data plans or +1 US number
- Review your balance, usage and receipts
- Check latest information on coverage and rates



You can also add credit by calling **181** from your device (free of charge).

4. USING THE SERVICE

Turn your device on and when the device registers with a network it is ready for use.

MAKING A CALL

Dial:



Example, to call (213) 337-5555 in the US, you need to dial:



Please note, you must dial the country code even if you are making a local or national call and drop the leading zero if the number you are calling has one.

Your calling experience will vary based on country. In some countries callback technology is used (a method of keeping your international calls at low-cost). You will experience one of the following:

DIRECT CALLING



After dialing the number:

- Your call will be placed and connected as if you were back home

You will experience direct calling in most of Europe, Australia, NZ, USA and more

CALL BACK



After dialing the number:

- Your call will be disconnected for 10 to 30 seconds and then your phone will callback
- Answer the call. After a few seconds your call will be connected

For more information about the calling experience in your destination visit: ekit.com/ekit/UserGuide

SENDING A TEXT MESSAGE

Compose your message as normal, entering the number you wish to send the message to, remembering to include the country code and area code.

Dial:



Example, to text (213) 337-5555 in the US, you need to dial:

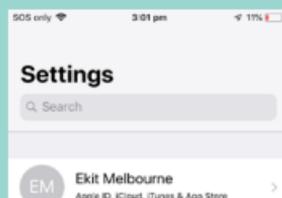
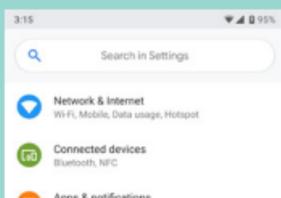


5. SETTING UP DATA AND INTERNET

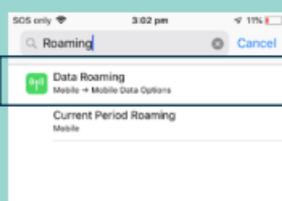
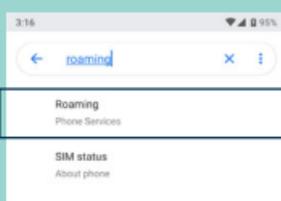
ANDROID

APPLE

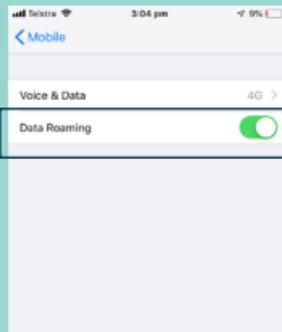
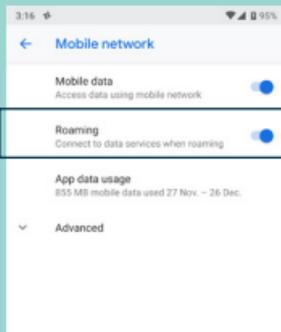
1. Open the **'Settings'** app on your device and search for **'Roaming'**.



2. Select **'Roaming'** or **'Data Roaming'** from the search results.



3. Enable **'Roaming'** or **'Data Roaming'**. Press **'OK'** if any warnings are shown.



You should now be able to use mobile data on your device.

To troubleshoot, refer to ekit.com/ekit/UserGuide or call Customer Service.

24/7 Customer Service

If you require assistance, please contact us in one of the following ways:

1. Visit www.rechargeminutes.com and click on the **Contact us!** tab at the bottom of the page and one of our team will assist you
2. Email help@rechargeminutes.com

Note: our data plans cover every popular tourist destination and many more intrepid locations throughout the world. To get the most out of your International SIM you should ensure that you have a data plan for the countries that you are visiting.

Please contact us if you require assistance.