### Critical Information Summary

#### International SIM Card

## Information About The Service

<table>
<thead>
<tr>
<th>Description of the Service</th>
<th>The ekit International is a mobile plan in which you simply pay for what you use. You need to purchase and activate your ekit SIM card.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Is the International Service bundled with any other Telecommunications Service or Goods?</td>
<td>No, you bring your own mobile, tablet or laptop.</td>
</tr>
</tbody>
</table>

### What’s Included

- With the International SIM you simply pay for what you use.
- The following rates apply:
  - US$0.35/min standard calls
  - No connection fee
  - US$0.35/standard SMS
  - US$0.15/MB data
  - 90 day credit expiry from last use or recharge
- All Australia-wide T&Cs & Fair Go policy applies.
- Calls are free from Australia to ekit service numbers (181, 187, 654).
- For a full list of rates go to: www.ekit.com/ekit/MobileInfo/Service/ektrav_silver

### Minimum Term

- No minimum term. Prepaid credit expiry is 3 months from last use or recharge.

This is a pre-paid service. You may stop using the service at any time. However, any credit amount on the SIM card at the time you stop using the service will not be refunded.

## Information About Pricing

<table>
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<tr>
<th>Total Minimum monthly Plan Cost</th>
<th>There is no minimum monthly plan cost. With the ekit International SIM you only pay for what you use.</th>
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Cost of 2 Minute Standard National Call
US$0.70/2min

Cost of Standard National SMS
US$0.35/SMS

Cost of 1MB of Data in Australia
US$0.15/MB

**Other Information**

**Using Your Service Overseas**

The ekit International service operates in 190 countries so that you can stay in touch with family & friends while overseas. You can check the rates for each country by visiting: www.ekit.com/ekit/MobileInfo/Service/ektrav_silver

**Spend Management Tools**

To check your balance or to view you bills or usage, login to www.rechargeminutes.com

**Help and Support**

If you require assistance, email your question to help@rechargeminutes.com, or visit www.rechargeminutes.com and click on "Contact Us".


**For full terms & conditions, please visit www.ekit.com/terms**

To make a complaint and access ekit's internal dispute resolution process, you can contact ekit by:

**Email:** shout@ekit.com

**Address:**

ekkit.com Inc
c/o ekit.com Pty Ltd
Level 3, 100 Dorcas Street
South Melbourne VIC 3205

**Hours of Operation:** 24 hours a day, 7 days a week.

You can also contact ekit using the details provided at: www.ekit.com/ekit/CustomerService